

# News from Kirkley Mill Surgery

## Kirkley Mill GP Surgery recently received a 'Good' rating following a Care Quality Commission (CQC) inspection

We are delighted to announce that Kirkley Mill GP Surgery recently received a 'Good' rating following a Care Quality Commission (CQC) inspection held on 15th August 2019.

Having previously been rated "Requires Improvement" by the CQC last year, this new rating is a huge achievement and demonstrates the amount of hard work carried out by the amazing surgery team at Kirkley.

*Dr Tom Curtis, Primary Care Medical Director for the Suffolk GP Federation, was delighted with the news. He said:*

"We are continuously striving to improve patient care, and are pleased that the CQC recognise the achievements to date despite the challenges general practice faces."

Congratulations Kirkley Mill Surgery for your tremendous hard work!



## Staff Changes

Jean Fletcher, a receptionist at the surgery, will sadly be retiring in November. From all the staff at Kirkley, thank you for all your hard work and we wish you all the best for the future!

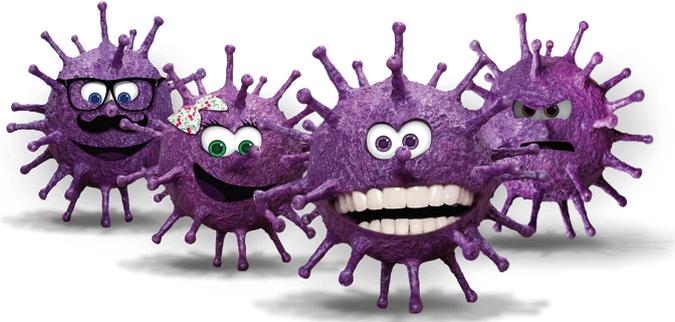
We can confirm that we now have six long term locum GPs who will be doing weekly sessions in addition to our regular clinical team.

There will also be a new Clinical pharmacist joining the team in January



## Get vaccinated against flu before Vince the Virus finds you!!!

Kirkley Mill GP Surgery will be hosting a flu clinic on Saturday 5th October, and Thursday 10th October for all patients aged over 65, and Saturday 12th October, and Monday 14th October For the under 65s at risk group of patients. Please speak to reception to book your appointment.



The flu vaccination provides protection against Vince the Virus and his villainous gang, so if you're entitled to a free vaccination, make sure to contact the surgery to book on to one of our flu clinic dates.

The following are eligible for the flu vaccination:

- All children after 2 – 10 years old (but not 11 years or older)
- Those aged 6 months to under 65 years in clinical risk groups
- Pregnant women
- Those aged 65 years and older
- Those in long-stay residential care homes
- Carers
- Close contacts of immunocompromised individuals

**Be protected this winter – nobody wants a visit from Vince the Virus or his vile, vengeful friends!**

## Kirkley Mill Surgery Patient Participation Group (PPG)

### Want to be part of continuing to improve Kirkley Mill?

We are looking for new members to join our Patient Participation Group as we need your help to ensure our surgery continues to improve.

A PPG is a group of patients who meet with practice staff throughout the year to discuss areas of improvement and give their input on changes.

Being a member is very beneficial as it is not time consuming, but still provides you the opportunity to better understand how your practice operates and a way of voicing your opinions about its services.

To register your interest in joining the group, or to find out more information, please contact our Service Manager, Maxine Hunt, or Ellie Bullent via email [GYWCCG.KirkleyMillHealthCentre@nhs.net](mailto:GYWCCG.KirkleyMillHealthCentre@nhs.net)

## Our Reception Has Moved

We have moved our Reception to the First Floor of the surgery. However, patients are able to check in for their appointments on both the ground floor and the first floor using the check in screens provided.

## Contact us

If you require this leaflet in an alternative format please contact Sarah Miller, Governance Manager, Suffolk GP Federation CIC

**Tel: 07908 950194**

**NHS Email: [sarah.miller29@nhs.net](mailto:sarah.miller29@nhs.net)**

## OneLife Suffolk

With OneLife Suffolk, you can receive support for smoking cessation by booking an appointment with Beth who is at the surgery every Thursday afternoon between 1:30pm and 4:30pm.

OneLife Suffolk also provides 12 weeks of free adult weight management support by giving you the advice and guidance needed to achieve your weight loss goals and live a healthy lifestyle, but more importantly, a way to sustain these changes. We are currently running a lifestyle management clinic Mondays at the surgery, the next 12-week course starts in January.

If you are interested in using this service, contact the surgery reception who will book you an appointment with Beth, or Ann Marie.

# One Life Suffolk